



Identify • Motivate • Teach • Support

Consumer Rights Disclosure

As a state licensed program, our clinic is required to comply with all consumers rights. As a consumer, you to have the right to:

- Privacy of information for current and closed records,
- Understand the reasons for involuntary termination (failure to make payments and unwilling to engage in treatment plan) and criteria for re-admission (pay any outstanding balance, be evaluated again, and comply with treatment recommendations).
- Understand your consumer rights as outlined on this form and responsibilities (be engaged in treatment) in the development and implementation of an individual treatment plan,
- Be informed of the approximate duration of treatment goals (estimated 6 months minimum) and desired outcome of recommendations in the treatment plan,
- Be aware of fees that are expected to be paid when services are rendered (\$50 per 15 mins for the initial assessment and following assessments every 6 months, \$40 per 15 min for the subsequent direct care sessions, and \$50 per 15 min for treatment modifications. A one-time \$35 fee for Verbal Behavior Milestone Assessment and Placement Program (VBMAPP) (if applicable) - an online version of the assessment that can be connected to your child's profile,
- Be aware of late fees if you arrive to your session 8 minutes late or more. Direct care = \$5 per min (\$50 max) Initial assessment = \$25 after 8 minutes and \$50 after 15 mins. If you are late, you can continue to receive services but after 30 mins, BOC has the rights to cancel session,
- Be aware of printing, mail, and handling fees for any request for physical client records. Please fill out a release of information form prior to the request,
- Freedom from discrimination,
- Be treated with dignity,
- A nicotine free facility in accordance with the Utah Clean Air Act (smoking is not allowed inside of this facility or within 25 feet),
- Obtain emergency mental health services during periods outside our normal operating hours by calling the University of Utah Crisis Line at 801-587-3000,
- File a grievance or complaint by contacting our ABA Program Director, Vittawat Sriphong-Ngarm at (801) 302-3801 or Clinical Director, Roselene Dalanhese at 801-302-3801 and/or the Utah Department of Human Services at 801-538-4242 or at hslic.utah.gov.

Client Signature: _____ Date: _____

Parent/Guardian Signature (if client is a minor): _____ Date: _____

